



LIMITED WARRANTY

As described herein, Hankscraft Inc., d/b/a RedDot Brands ("RedDot"), warrants to the original owner or original lessee that its dispenser products are free from defects in material and workmanship, when properly installed, operated, and maintained, for a for a period of five (5) years from the sale or lease date. This warranty is subject to the exceptions herein.

RedDot warrants that the RedDot dispenser ("Product") will be free from defects in materials and workmanship, subject to the exclusions described below, for a period of five (5) years (the "Warranty Period"), commencing on the date of purchase or lease. You will be required to show written documentation supporting date of purchase or lease of the Product. If you are unable to provide documentation supporting the date of purchase or lease, the Warranty Period commencement date will be determined by RedDot, in its sole and absolute discretion, based upon the Product serial number.

What is Covered

This limited warranty covers defects in materials or workmanship, subject to the exclusions below, in Products.

What is not Covered

This limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate the Product resulting from conditions beyond RedDot's control including, without limitation, damage caused intentionally, vandalism, accident, alteration, misuse, abuse, neglect, negligence (other than RedDot's), noncompliance with local codes and ordinances, hot water, frozen water, cleaners, cleaning agents, chemicals, bacteria, animals, flood, wind, fire, outdoor installations, natural disasters, war, terrorism, failure to install, maintain, assemble, not mounting the Product in accordance with RedDot's instructions or acts of God.
- Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic, scratches, dents or comparable and reasonably expected losses or damages.

No Other Warranty Applies

This limited warranty is the sole and exclusive warranty provided by RedDot. No other express warranty, written or verbal, applies. No employee, agent, dealer, broker, representative, distributor or other person is authorized to alter this limited warranty or make any other warranty on behalf of RedDot.

What We Will Do

RedDot's obligation by this Limited Warranty is to repair or replace any warranted Product. Prior to returning the Product to RedDot, a valid return materials authorization number must be obtained from RedDot. Any Product returned to RedDot without a valid return authorization number will be rejected.

If RedDot, at its sole discretion, finds the Product to be defective in its materials and workmanship, then at its sole discretion, RedDot will be repair or replace the Product. RedDot is not responsible for shipping cost to the repair facility unless it determines to the warranty claim is valid. These are the sole remedies for any valid warranty claim. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, PROVIDED THAT, IF WE DETERMINE IN OUR SOLE DISCRETION THAT NEITHER REMEDY IS PRACTICABLE, WE MAY PROVIDE YOU A CREDIT OF YOUR PURCHASE PRICE OR LEASE PRICE TOWARDS THE PURCHASE OR LEASE OF ANOTHER REDDOT PRODUCT.

This warranty does not apply to defects reported to RedDot outside of the warranty period.

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